# INTRODUCTION

The Driver Download Manager provides customers with the ability to download drivers of any Toughbook models in less than 30 seconds, using a rich interactive application.

# ARCHITECHTURE

The purpose of this tool is to replace our lengthy download process and provide a faster and simpler download of our Toughbook drivers.

A few of the features that will make this possible include:

* Shorter download time via our website
* Capability to store purchased models for future downloads
* Unpack and stage drivers for Deployment
* Software support ticket capability for any possible driver bug
* One-click download using model numbers only
* Multi-platform functionality throughout all OS systems
* Multi-language driver download

This tool will be available via our website to all our customers. It will be available to all customers as well as internal groups for download.

Each new release will add more functionalities and features to the tool.

